

Subscriptions

CIEEM will only refund CIEEM membership or Chartered Ecologist subscription fees if:

- You can show that the payment was made in error.
- You change your mind and notify us within 14 days of the date your membership subscription commences or is renewed. Notification must be received in writing by email to <u>membership@cieem.net.</u>
- The status of your membership changes such that a reduced amount would be applicable for the remainder of the current subscription year and the amount then due exceeds that already paid.
- If you die and your estate requests a pro-rata subscription refund.

Please note that:

- If you resign your membership part way through a subscription year CIEEM will not refund any portion of the subscription fee paid and may request from you any outstanding fees owing for the remainder of that subscription year.
- Fees for Chartered Environmentalist status paid to The Society for the Environment through CIEEM will not be refunded.

Administration fees

CIEEM will only refund administration fees paid if:

- You have overpaid.
- If an appeal regarding the outcome of a membership application is upheld.

Please note:

- CIEEM will refund by cheque, BACS transfer, or to your credit or debit card (where possible).
- Refunds are always made to you unless you specify otherwise.

Please note this policy is subject to change. August 2019